

JFS of Metrowest



Annual Report 2011



Robert Band

Board President



Marc Jacobs

Chief Executive Officer

What is an organization's purpose, what is its reason for existing?

The Board of Directors of JFS viewed this question as the most important to answer as it embarked on a "Strategic Directions" exploration and study. The JFS "Strategic Directions" Committee, the Board as a whole, the JFS staff along with numerous community supporters, volunteers and stakeholders participated. Our exploration continues throughout this fall, but some elements are complete. An updated Mission Statement has been approved. It states our core purpose:

JFS provides vital social, health and community services to alleviate suffering, enhance lives and support people in need.

Alleviating suffering and supporting people in need

Every day, life remains dangerously challenging for so many in our community. JFS continues to expand services for people left behind in the recession who deeply need our assistance. JFS is moving forward with a next generation of services that provide solutions with measurable impacts. A new initiative to support immigrants trying to fulfill their version of the American Dream is being launched this month in carrying out the leadership vision. A new initiative to help elders remain safe and healthy through better management of chronic diseases has just been launched.

JFS does not turn people away. Very few of JFS' clients pay for the services that they receive. JFS does not do it alone. With our Board of Directors, staff, volunteers, Combined Jewish Philanthropies, the United Way of TriCounty, generous donors and other partners, JFS will stand up for those left behind and find new and effective solutions.

Only 22% of JFS' funding comes from government sources. We are accountable to you and we earn the trust of foundations, individuals and families, many of whom are listed in the Annual Report.

We encourage each of you to consider how you will participate, and provide vital support to JFS as we continue our journey to serve our community.

From Bob Band, President and Marc Jacobs, Chief Executive Officer

Our Mission



Jewish Family Service of Metrowest (JFS) provides vital social, health and community services to alleviate suffering, enhance lives and support people in need.



2011 PROGRAMS

Making Ends Meet

Family Assistance Program
Lucy & Joe's Food Pantry
Healthy Harvest
Taking Charge, Making Changes
Hebrew Free Loan
Career Service Partnership (JVS)
Emergency Funds

New American Services

Case management for new
immigrants, refugees & asylees
Citizenship Assistance
Ready for Success
Family life education & culture classes

Keeping Elders Safe & Healthy

Geriatric Care Management
Homecare
Healthy Partners
JFS-Healthy Aging
Chronic Disease Management
Friendly Visitors
Counseling
Guardianship

Strengthening Children & Families

Reducing Achievement Gaps

Wilson All Stars
Wilson Wizards
Weekend Nutrition Program
Leadership awards
Girls for Success (Haifa, Israel)

Adoption Choices

Natick Early Childhood
Youth Enrichment

Building Community

Jewish Family Network
& Russian Family Network
Keshet 13 & Keshet
Kulanu
Healing Partners
Mitzvah Projects
& Synagogue Partnerships
Continuing Connections
Volunteer Services

MAKING ENDS MEET

Family Assistance Program



When the recession hit, small business owner Rebecca lost 60 percent of her clients in one year. JFS was able to give this single mother emergency aid to prevent eviction, restore her utilities and pay for her professional license so she could continue working. “I am grateful that JFS was there to help when times were tough. The support was overwhelming, and it makes me want to give back.”

...Enhancing Lives

STRENGTHENING CHILDREN AND FAMILIES

Reducing Achievement Gaps



“Since beginning Wizards, Mariana has been more social with her teachers and peers. She is starting to realize that it’s fun and beneficial to work in teams, and has been trying hard to work well with others. Her behavior and attitude have improved greatly.” - Wilson Wizard’s Parent

JFS Staff

Administration and Senior Management

Chief Executive Officer
Chief Operations Officer
Chief Financial Officer
Chief Development Officer

Marc Jacobs
Lino Covarrubias
Donald Drew
Susan Wulf

Quality of Operations and Support

Administration & Accounting
Human Resources
Reception and Administrative Support
Strategic Communications
Web Development
Event Coordination
Database Management
Interns

Risa Lifshatz
Wendy Kogan
Lindsay Bradway, Iris Servian
Lucia Carballo
Iris Servian
Debora Morandi
Wendy Kogan
Maria Doering, Family Assistance
Jayne Lampert, Fund Development
Erica Shubin, Communications and Marketing

Opportunities and Success in Childhood

Impact Area Leader
Adoption
Reducing Achievement Gaps
* *All Stars*

* *Wizards*
* Weekend Nutrition Program &
Healthy Harvest
Natick Early Childhood Network
Youth Enrichment

Lucia Carballo, *Director of Communication and Youth Development*
Dale Eldridge, Raquel Woodard
Lucia Carballo
Damon Carter, Heather Soldano, Ludmilla Leonor, Lindsay Bradway,
Malvina Goldfarb, Anita Chaves
Melanie Tsolas, Deborah Martin, Iris Servian
Jessica Levy, Maria Doering
Maryann Cardani, Diana O'Brien, Hetti Wohlgenuth
Myrna Winter, Emily Genkin, Natella Dayn

Sufficiency, Independence and Dignity Throughout the Life Cycle

Impact Area Leader
Managing Life's Daily Puzzles
Family Assistance Program

Lucy & Joe's Food Pantry
Taking Charge, Making Changes
New American Service
Resettlement Case Management
Citizenship

Diana O'Brien, *Director of Family Assistance*
Diana O'Brien, Myrna Winter, Frank Lockwood, Malvina Goldfarb,
Anita Chaves, Maria Doering
Diana O'Brien, Myrna Winter
Diana O'Brien, Maria Doering
Lucia Carballo, Myrna Winter
Lucia Carballo, John Witherow, Nancy Amstutz-Porter, Maria Doering

Health and Dignity in Aging
Homecare (Signature & Classic)
Geriatric Care Management

Patricia Herzog, Dámaris Medina-Hernández, Iris Servian
Patricia Herzog, Michelle Bodin-Hettinger

Classic Homemakers & Personal Care Homemakers: Justo Rosario-Lebrón (Team Leader), Renata Bowler, Olga Cordero, Janet Corley, Maxima Martinez, Ana Matos, Susan McKinnon, Keila A. Mieses, Josiah Osuagwa, Frederick Owusu, Rita Phalan, Pura Pimental, Josefina Ramirez, Elizabeth Rodríguez, Rudinelda Ruck, Manuel Sayan, Scarylín Suarez, Joselina Suriel, Lucinda Tejada.

Signature CNA's: Rosina Agyare, Alberta Asiedu, Annet Byekwaso, Davila Frechette, Jannet Lwanga, Jou Jou Mayombo, Justine Nakazibwe, Sheilla K. Namuyomba, Stella Ndiubuza, Ronald Nsubuga, Cephas D. Nsumba, Rosemerie Oliveira, Yaa Sarpong, Xiomara De LaRosa, Orquidea Paredes.

Counseling and Guardianship
Friendly Visitors
Healthy Partners & JFS-Healthy Aging

Lifeline

Maryann Cardani, Phyllis Fitzpatrick
Maryann Cardani, Iris Servian
Malka Young, Maria Doering, Nancy Fried-Tanzer, Myrna Winter, Susan Kasle,
Annette Alderman, Sasha Talibov, Joni Lebov, Katherine McLean, Dina Gerlovin,
Iris Servian

Connections and Engagement throughout the Community

Impact Area Leader
Jewish Family Network
Keshet, Keshet 13, Kulanu

Healing Partners
Continuing Connections
Volunteer Services

Malka Young, *Director of Community Impacts*
Malka Young, Amy Kohen, Julie Rubin, Julie Wolf,
Lindsay Bradway
Nancy Fried-Tanzer, Jeff Stock, Mindee Meltzer,
Sharon Lutrell, Coleen Jacobson, Michelle Weiner Taylor
Malka Young
Lucia Carballo
Diana O'Brien



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| Immediate Past President | Aron Ain |



Robin Welch with the Wilson Wizards

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| Jeffrey Bloom | Kenneth Golden | Michael Schreiber |
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| Mona Dabbon | Gail Gregory | Tammy Steinman |
| David Elovitz | Allison Kates | Peter Stonberg |
| Robert Fields | Joan Linsky | William Zanke |

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Judith Bernstein
Carol Chudnofsky
Kathryn Covarrubias
James Gordon
Julia Michelson
Max Michelson
Roberta Molliver
Judi Raphael
Marcia Rosenberg

Remembering Julia Michelson



Marc Jacobs with Julia and Max Michelson

As a founding member of JFS, and as its third President, nothing was more important to Julie than caring for children and families, and her expectations were always high. "She inspired me to always want to do more for those who are struggling, for those who feel left out, or left behind. She is greatly missed."
-Marc Jacobs

2011-2012 Board Of Directors

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| Alan Bernstein | Max Michelson |
| Judith Bernstein | Roberta Molliver |
| Carol Chudnofsky | Judi Raphael |
| Kathryn Covarrubias | Marcia Rosenberg |



...Enhancing Lives

ADOPTION CHOICES



JFS has built over 850 Families!

“We are so happy to have worked with such a caring agency.

Thank you from the bottom of our hearts.”

...Alleviate Suffering

LUCY & JOE'S FOOD PANTRY



“Our children will always remember our visit to Lucy and Joe’s Food Pantry. We want to teach them the value of giving back and how important it is that we do our part to make sure all families have enough food to eat.”



...Supporting People In Need

KEEPING ELDERS SAFE AND HEALTHY



“Thank you for the more than decade long care you provided to my mother, and for all the sports talk that kept her going so strong for so long—it really raised her spirits.” - Homecare Client

VOLUNTEERS

Susan Adler
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Rashed AlNaqar
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Wallace Arthur
Maureen Bach
Judi Bajgot
Heather Ball
Heather Banak
Robert Band
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Fyllis Berg-Elton
Judy Bernstein
Sandra Bernstein
Alan Bernstien
Lorena Bicalho
Brandon Blecker
Emily Blume
Lori Bornstein
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Helane Broad
David Brown
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Audrey Bushey
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Matthew Campbell
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Natalia Carreiro
Cameron Cawley
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John Chansky
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Marlwene Cohen
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Debra Coleman
Jeffrey Coleman
Sam Coleman
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Joey Crehan
Priscila Cunha
Mona Dabbon
Jillian Davis
Whitney Dean
Magda Desouza
Ari Dinerman
Adrienne Domeier
Megan Dumas
Thomas George, III
Amy Elias
Sophia Elton

Daniel Fields
Lauren Fishman
Patience Fon
Amanda Foun
Suzzette Freedlander
Jack Freedman
Arielle Fuzaylov
Gennaoly Fuzaylov
Kira Gagarin
Rosamond Geller
Halle Ghatak
Elise Gilbert
Randy Glickman
Susan Glueck
Adina Gold
Danielle Goldberg
Doreen Goldberg
Jacob Goldberg
Marilyn Goldberg
Robbie Goldberg
Bobbie Goldman
Elysa Goldstein
Brian Greenberg
Karen Greenberg
Rachel Greenberg
Tracey Greenberg
Alyssa Greenblatt
Vera Guttenberger
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Sophie Meltzer
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Ben Miller
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Leah Orlinsky
Lesley Orlinsky
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Vlad Poyarkov
Ethan Prybyla
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Wanda Rifkin
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Mindy Skura
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Sydney Wishnow
Edith Wolfson Siegel
Isaac Wolfson
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David Wulf
Seth Wulf
Paula Zucker
Boris Zverev





Our Solutions

JFS exists to alleviate suffering, enhance lives and support those in need.

Keeping Elders Safe & Healthy

- Empowering seniors through skills training groups to maintain independence and active lifestyles
- Providing in-home care to keep seniors safe at home

Strengthening Children & Families

- Supplying fresh fruits and vegetables to underprivileged families who are overwhelmed with food costs
- Creating opportunities for vulnerable young children to succeed in school and beyond
- Helping immigrants settle in Massachusetts and become U.S. Citizens

Making Ends Meet

- Providing face to face support and monetary assistance to those affected by our battered economy
- Supplying food for isolated frail elders

Building Community

- Pairing preteens with Jewish seniors to help them understand aging, community and charity
- Building community through young families in the Metrowest
- Fostering connections for new adoptive families



Our Accomplishments

**180 volunteers donated over 9740 hours of their time this year to JFS
... that's over 810 hours a month!**

Keeping Elders Safe & Healthy

- Through JFS, 140 seniors participated in almost 300 activities such as yoga, water aerobics and health education this year
- Over 300 adults and seniors were able to stay in their homes because of home care, geriatric care and other programs provided by JFS

Strengthening Children & Families

- JFS handed out 450 bags of fresh produce to over 50 families at Framingham's Woodrow Wilson School in the 2010-2011 school year
- Over 65 elementary school students received academic enrichment, tutoring and mentoring in math, literacy and science
- JFS helped over 90 individuals apply for US citizenship this year

Making Ends Meet

- JFS provided many thousands of dollars to families in financial distress to help pay bills
- JFS, through Family Assistance Program, responded to over 1600 individuals / 425 families by providing counseling, face-to-face support and services

Building Community

- JFS connected over 55 pre-bar and bat mitzvah youth with over 115 Jewish seniors
- JFS brought together 400 families with young children through 30 events
- JFS built 30 families through adoption this year and 850 families since we opened our doors



DONORS & CONTRIBUTORS

JFS wishes to particularly thank Combined Jewish Philanthropies, The United Way of Tri-County and corporate and community foundation partners for their programmatic support.

Funding Partners

| | | |
|--------------------------------|---------------------------------|---------------------------|
| Combined Jewish Philanthropies | MetroWest Health Foundation | The 200 Foundation |
| Boston Jewish Women's Fund | MetroWest Jewish Community Fund | TJX Foundation |
| Boston Scientific Foundation | Middlesex Savings Foundation | United Way of Tri-County |
| Eos Foundation | RBC Foundation | Wend Management (Wendy's) |
| Foundation for MetroWest | Staples Foundation for Learning | |

Major Donors

\$100K+

Combined Jewish Philanthropies

\$50,000 - \$99,999

Richard and Clare Lesser

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Mary Hartson Whittaker Charitable Foundation

United Way of Tri-County

\$15,000-\$49,999

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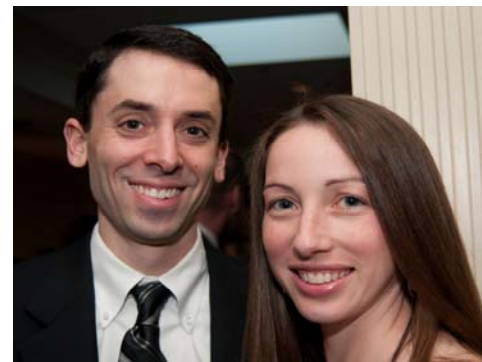
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...Supporting People In Need

NEW AMERICAN SERVICES



As a documented refugee, John was a direct victim of violent terror inspired crimes in the Congo leaving him with no family and only the hope of a better life. He soon found that to start a new life in the U.S. hope simply wasn't enough to achieve his goals and aspirations. With the help of the Refugee Resettlement Services at JFS, John received a GED and is now able to study at a Community College.

“I have achieved and accomplished many things that I wouldn't have dreamed of having accomplished in such a short time.”

...Enhancing Lives

JEWISH FAMILY NETWORK



“I was so touched when Jewish Family Network visited me and gave me a gift from the community to welcome my baby. I have met some of my closest friends at a Jewish Family Network parenting class, and I look forward to seeing them every week at the drop in playgroups at the JFS Children’s Room. Through Jewish Family Network, I found what I have been looking for... connection and community.”

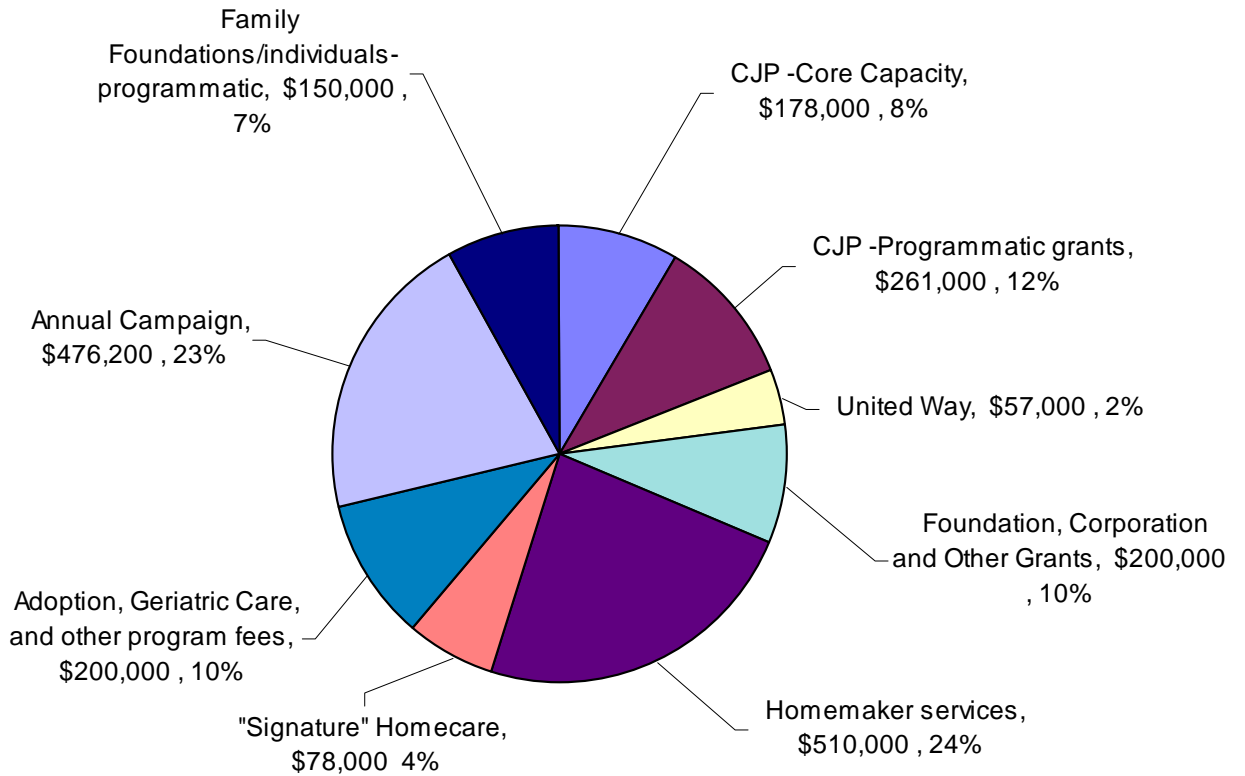


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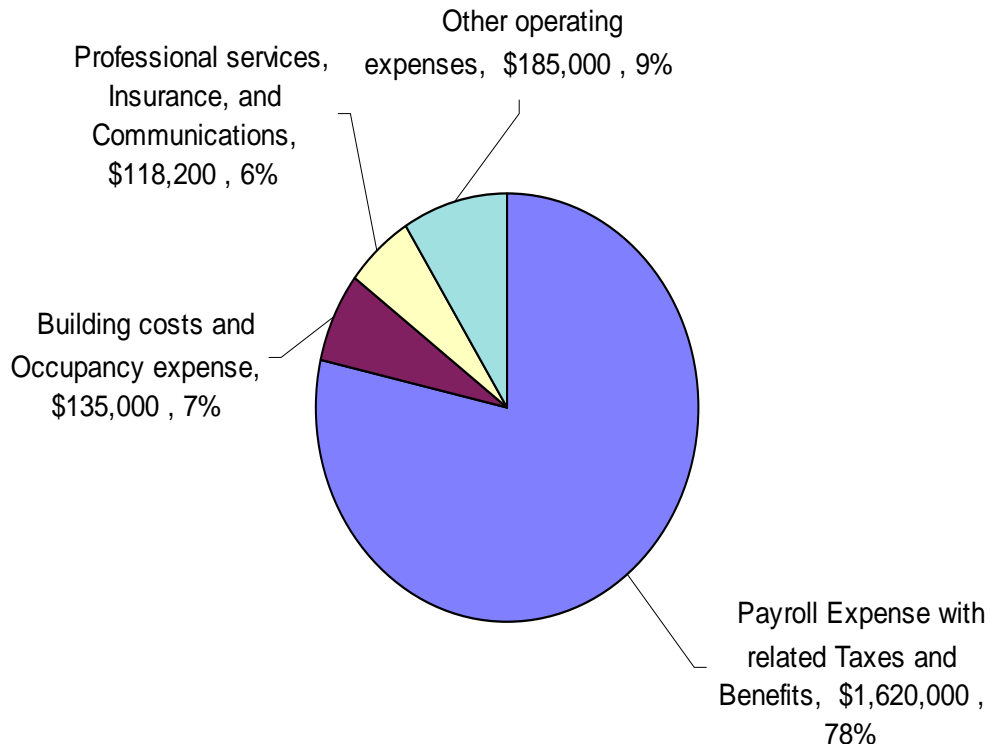
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